



OAK BAY
BEACH HOTEL

Registered Massage Therapist

Job Description

The **Oak Bay Beach Hotel** is Victoria's first full-service luxury hotel with private residences - a property that is without comparison in all of Canada. We understand that providing guests with world-class service in amazing surroundings requires a team of talented and dedicated people who are committed to producing exceptional results every day. Working with moral integrity in a supportive environment, where individual thought and opinion are respected and encouraged, we have great expectations of our team members – and understand that you expect the same commitment from us.

You, as a valued member of the Oak Bay Beach Hotel Team, are the type of individual who never settles for the status quo, but continually searches for innovative ways to improve the guest experience. You take the same pride in welcoming and serving a guest of the Hotel as you would someone in your own home and understand that a warm, caring, family environment is only supported by true hospitality professionals who not only understand that “anything is possible”, but also have the creativity to make the impossible happen.

Position Title:	Registered massage Therapist
Level of Commitment:	Full-time with flexible hours
Reports To:	Spa Manager
Works With:	Oak Bay Beach Hotel Management Team; Oak Bay Beach Hotel team members & Boathouse Team Members;
External Relationships:	Oak Bay Beach Hotel guests; Oak Bay community
Supervisory Responsibilities:	None.



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Scope and Purpose:

- Working to the core values and operational standards of the Oak Bay Beach Hotel, and as a key member of the Spa Team, we're looking for a passionate Registered Massage Therapist to contribute to the success of the Hotel. This position requires someone that is hospitable, friendly, and outgoing with a focus on guest service.

Core Competencies and Personal Characteristics:

- Experience in Hotel Spas preferred.
- Licensed RMT with minimum 2 years experience.
- Strong retail skills and ability to educate guests on all home care. Experience in sales an asset.
- Experience in Hotel Spas preferred.
- Ability to explain various treatments/services to our guest clearly and knowledgably.
- Team player and proactively looks for ways to enhance the level of service provided to our clients
- Ability to maintain strict confidences.
- Proven warm and sincere verbal communication skills.
- Effective communication capabilities demonstrating sound judgment.
- Ability to respond to questions from clients and guests offering appropriate options or resolutions.
- Strong personal integrity with an innate desire to work in an ethical manner.
- Ability to work flexible hours including days, evenings, nights, weekends and holidays, including overtime as required.
- All other duties as assigned that will assist and support the mandate of the Hotel and its ongoing success.